

# MS-720T00-A (MICROSOFT TEAMS VOICE ENGINEER) 2023

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## Objetivo

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## Público Alvo

**Audience Profile** The Microsoft Teams Voice Engineer plans, designs, configures, maintains, and troubleshoots an integrated communications solution at an organization. The Microsoft Teams Voice Engineer must be able to translate business requirements into technical architecture and designs for communication solutions. The Microsoft Teams Voice Engineer is familiar with telecommunication technologies and has experience in Microsoft Teams, Microsoft 365, and PowerShell. They must be able to deploy and configure Microsoft Teams Phone with PSTN connectivity through Direct Routing, Operator Connect, and Teams Calling Plans. The Microsoft Teams Voice Engineer manages Teams-certified devices, audio/video conferencing, and voice migration. The Microsoft Teams Voice Engineer collaborates with telephony providers and third-party vendors to enable advanced voice features in Microsoft Teams. The Microsoft Teams Voice Engineer also works with administrators for other workloads, including networking, identity, licensing, security, and compliance. To earn the Microsoft Teams Voice Engineer certification, candidates must pass Exam MS-700: Managing Microsoft Teams in addition to the MS-720 exam.

## Pré-requisitos

**Prerequisites** Before attending this course, students should have intermediate knowledge of the following topics from MS-700: Managing Microsoft Teams: 

- Plan and configure a Microsoft Teams environment
- Manage chat, teams, channels, and apps
- Manage calling and meetings
- Monitor and troubleshoot a Microsoft Teams environment

## Carga Horária

24 horas (3 dias).

## Conteúdo Programático

### COURSE OUTLINE

Module 1: MS-721 Plan and design Teams collaboration communications systems

You'll learn how to plan, design, and deploy Microsoft Teams collaboration communications systems with Microsoft Teams meetings, Teams Phone, and personal and shared space devices, including Microsoft Teams Rooms and Surface Hub.

- Introduction to Teams meetings and calling

- Plan for Teams Phone
- Plan for Microsoft Teams Rooms and Surface Hub
- Plan and optimize network performance for Teams media
- Configure and deploy Teams Phone
- Configure and deploy Teams Phone with Direct Routing
- Extend Teams Phone with additional services

#### Module 2: MS-721 Manage Teams collaboration communications systems

Discover how to manage Teams collaboration communications systems, including Microsoft Teams meetings, Teams Phone, Microsoft Teams Rooms and other devices a after implementation. You'll learn how to manage Teams users, Teams devices, and perform common troubleshooting tasks.

- Manage meetings and events experiences
- Guided project - Create and assign Teams policies to meet business requirements in Microsoft Teams
- Configure and manage voice users
- Configure auto attendants and call queues
- Configure, deploy, and manage Teams devices
- Guided project - Prepare meeting room experiences
- Monitor and troubleshoot Teams collaboration communications systems